EI-D/GA/1-26/2013
ERNET India
(An Autonomous Society under the Department of Electronics & Information Technology, GoI)
10th Floor, Jeevan Prakash Building
Kasturba Gandhi Marg, New Delhi – 110001

Dated: 13.05.2013

Subject: Invitation of Bids for Procurement/upgradation of digital library repository – reg.

Kindly refer to our advertisement published in The Hindustan Times dated 12.05.2013 regarding the subject matter. In this regard, a tender document is enclosed herewith.

2. All the prospective bidders are requested to submit their bids in conformity with tender document.

Yours faithfully,

(Dinesh Kumar Dixit)
Registrar & CPO

To: All prospective bidders
Northern India
(An Autonomous Scientific Society under Department of Electronics & Information Technology,
Ministry of Communications and Information Technology, GoI)
10th Floor, Jeevan Prakash Building,
25, K.G. Marg,
New Delhi-110 001.

No. EI-D/GA/1-26/2013
Dated : 13.05.2013
Pre bid meeting : 21.05.2013 at 11.00 AM
Due Date : 03.06.2013 Time 3.00 P.M.
Opening of Bids : 03.06.2013 Time 3.30 P.M.

To

Subject : Invitation of Bids for Procurement/upgradation of digital library repository—reg.

Sir,

ERNET India, an Autonomous Scientific Society under Department of Information Technology, Govt. of India, is a Class ‘A’ Internet Service Provider for the Education and Research community in India.

2. ERNET India is a nodal network for integrating education & research institutions in the country. An Internet service is one of the services being provided by ERNET India to these institutions. The services are provided through 15 Points of Presence (PoPs) located at the premier education & research institutions in the country. All these PoPs are connected on high-speed backbone with international connectivity. More than 1000 educational institutions are connected on the Network through these nodes.

3. ERNET India intends to procure/upgrade EMC AX4-5 Storage as per the Annexure I attached, to be supplied and installed at ERNET PoP at IUCAA, Pune.

The following instructions should be carefully noted:

GENERAL CONDITIONS

1. The bidder must be a reputed manufacturer or his authorized representative of the type of product offered. The authority from the manufacturer/distributor must be submitted alongwith the bid. The bids received without authority will liable to be rejected.

2. Quotations should be submitted in two separate sealed covers. First cover indicating, "COVER FOR TECHNICAL SPECIFICATION" should consist of only technical specification of the system offered along with literature, pamphlets, drawing etc. This cover should contain complete technical specifications, make, model, names of supplier/manufacturer and commercial terms etc. of the system offered. Price column in this cover should be kept blank. Second cover indicating, "COVER FOR PRICE BID" should consist the same details of first cover as well as price details also. Both the covers should first be sealed separately, and then both the covers should be kept in a single sealed bigger cover. This cover should be submitted before due date and time at the following address:
3. Bids should be valid for a minimum period of 180 days after the due date.

4. Envelope should bear the inscription
   “Quotation for Procurement of EMC AX4-5 Storage Upgrade”
   “Tender Enquiry No.: EI-D/GA/1-26/2013”
   “Due Date & Time: 03.06.2013 (3.00 P.M.)
   “Due Date & Time for Opening of Bids: 03.06.2013 (3.30 P.M.)

5. All the prospective bidders are requested to submit their queries to Shri Sanjeev Kumar, Sr. Manager at above mentioned address by hand or by mail on 17th May 2013. To deliberate the queries, bidders are requested to attend the above stated pre bid meeting on 21.05.2013 at 11.00 AM at ERNET Mumbai Centre on the above mentioned address. Response of ERNET India to the queries of the bidders and any additional information will be uploaded on ERNET Website by 24th May 2013.

6. The rates should be quoted in Indian Rupees All prices shall be fixed and shall not be subject to escalation of any description. The rates must be quoted as per the Performa provided in Annexure-I. Price comparison will be made as per bill of material specified in Annexure – I.

7. Govt. Levies like sales tax, octroi, WCT etc., if any, shall be paid at actual rates applicable on the date of delivery. Rates should be quoted accordingly giving the basic price, Sales Tax etc., if any.

8. It may specifically be mentioned whether the quotation is strictly as per tender specifications/conditions. If not, deviations must be spelt out specifically. In the absence of this, the quotation may be rejected.

9. Please give the Registration number of the firm along with the LST/CST/WCT No. allotted by the concerned authorities in your quotation.

10. ERNET India reserves the right to accept or reject any bid or cancel the tender proceedings without assigning any reason whatsoever.

11. The bidders should quote the products strictly as per the tendered specifications giving models, make and exact specifications. All the technical literature for the products offered by the bidder may be enclosed in the bid. Quotations with incomplete technical details shall be rejected.

12. Incomplete quotations are liable to be rejected.

13. Bidder shall sign all pages of quotation and drawings forwarded with the quotation.

14. In case of any discrepancy between rates mentioned in figures and words, the latter shall prevail.

15. Bidder should quote for all the items.

16. ERNET India may waive any minor infirmity or may seek any clarification, if so desired.
17. Any attempt of negotiation direct or indirect on the part of the tenderer with the authority to whom he has submitted the tender or authority who is competent finally to accept it after he has submitted his tender or any endeavor to secure any interest for an actual or prospective tenderer or to influence by any means the acceptance of a particular tender will render the tender liable to be excluded from consideration.

18. The vendor will have to arrange for all the testing equipment and tools required for installation, testing, maintenance etc.

19. ERNET will have the right to reject the components / equipment supplied if it does not comply with the specifications at any point of installation / inspection.

20. The vendors should give clause-by-clause compliance for the technical specification of the equipments in their technical bids.

21. **INSPECTION**

ERNET India or its representative shall have the right to inspect or to test the items to confirm their conformity to the ordered specifications. The supplier shall provide all reasonable facilities and assistance to the inspector at no charge to ERNET India. In case any inspected or tested goods fail to conform to the specifications, ERNET India may reject them and supplier shall either replace the rejected goods or make all alterations necessary to meet specification required free of cost to ERNET India.

22. **WARRANTY**

   I) Warranty shall include free maintenance of the whole equipment supplied including free replacement of parts free software up grades. The defects, if any shall be attended to on immediate basis but in no case any defect should prolong for more than 24 hours. The Comprehensive Warranty shall be for a minimum period of three years from the date of acceptance of the equipment by ERNET India.

   II) The firm shall assure to supply the spares parts after warranty is over for maintenance of the equipment supplied if and when required for a period of 5 years from the date of supply of equipment on payment on approval price list basis.

23. **Tender fee/ EARNEST MONEY DEPOSIT**

   (i) The bidder should enclosed the Tender fee of Rs. 2000/- in the form of DD in favour of “ERNET India”. The tender fee should be enclosed.

   (ii) Each quotation must be accompanied by Earnest Money Deposit of Rs.30,000/- (Rupees Thirty thousand only) shall be in the form of Demand Draft/Pay Order/Bank Guarantee of any Scheduled Bank taken in the name of ERNET India, New Delhi. Bank Guarantee should be valid minimum for a period of 180 days from the original due date of the bid submission. **Quotations received without Earnest Money Deposit are liable to be rejected.**

   (iii) Earnest Money is liable to be forfeited and bid is liable to be rejected, if the tenderer withdraw or amends impairs or derogated from the tender in any respect within the period validity of the tender.
(iv) The earnest money of all the unsuccessful tenderers will be returned after placement
of order on the selected vendor. No interest will be payable by ERNET India on the
Earnest Money Deposit.

(v) The Earnest Money of successful bidder shall be returned after delivery & installation
of equipments.

24. **Payment Terms:**

90% payment shall be made by ERNET India after delivery and satisfactory completion
of installation, commissioning, testing and acceptance of the equipment as well as receipt of
pre-receipted bill in duplicate. 10% payment would be released after expiry of the warranty.
However, release of 100% payment would be considered subject to furnishing of Bank
Guarantee of the amount equivalent to 10% of the cost of the equipment drawn on any Indian
Nationalized Bank in favour of ERNET India valid for the period of warranty.

25. **DELIVERY PERIOD**

The delivery and installation is required within four weeks on placement of the purchase
order at ERNET PoP at IUCAA, Pune. However, ERNET India has the right to reduce the
delivery period from 4 weeks depending upon the requirement of the equipments. Any delay by
the supplier in the performance of delivery of items shall render the supplier liable to any or all
the following sanctions-forfeiture of its Earnest Money Deposit, imposition of liquidated damage
as per para 26 below or / and cancellation of the purchase order for default.

26. **LIQUIDATED DAMAGES**

In the event of the Supplier's failure to have the stores ready for shipment / delivery by
the date / dates specified in this Purchase Order, ERNET India may at its discretion withhold
any payment, until the whole of the stores have been supplied by the contractor, as liquidated
damages and not any way of penalty at the rates of 1% of the consignment value per week or a
part of a week subject to a maximum of 10%. The amount towards Liquidated Damage would
be recovered from the amount of Bank Guarantee furnished by the firm or any payment due to
the firm.

26. Rates quoted by the Bidder shall be final and no negotiation will be held.

Yours faithfully,

(Dinesh Kumar Dixit)
Registrar & CPO
PRICE SCHEDULE FOR THE SUPPLY OF EMC ax4-5 Storage Upgrade

To,

The Registrar & CPO,
ERNET India
10th Floor, Jeevan Prakash Building,
25, KG Marg,
New Delhi – 110 001

Tender No. ___________________ Date of Opening ____________________________

We ___________________________ hereby certify that we are established firm of manufactures/authorized agents of M/s. ____________________________

With factories at which are fitted with modern equipment and where the production methods, quality control and testing of all materials and parts manufactured or used by us are open to inspection by the representative of ERNET India. We hereby offer to supply the following items at the prices and within the period indicated below:

<table>
<thead>
<tr>
<th>S.No.</th>
<th>Description</th>
<th>Qty</th>
<th>Unit Price in INR</th>
<th>Total Price in INR</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>2U SAS/SATA 12 Drive Disk Array Enclosures, with 12x2TB 7200@RPM SATA II Disk Drive</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>2 C13 Power Cords with IN6SA3 250V 10A</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>2 TB 7200 @RPM SATA11 DISK DRIVE</td>
<td>14</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The following activities to be carried out for configuration and integration of new storage with existing DLI Infra.

(i) Implementation of SATA disks into the existing disk array enclosures;
(ii) Implementation of new array enclosure with existing storage boxes;
(iii) Create multiple 16TB drives for the application which would be contacting multiple 2TB LUNs inside the Storage;

Note: All above activities are required to be executed smoothly without any impact on existing DLI application, data and its hardware/ software and without any down time. The following deliverables will be provided by the implementer;

(i) Instruction Manual to be provided along with the hardware and associated software;
(ii) Detailed diagram depicting all installed Infrastructure to be provided;
(iii) Installation Guide documentation shall be provided showing configuration as completed and logical flow diagram of the deployed storage Infra;
(iv) Knowledge Transfer and proper handover session shall be conducted for the operations team;
### Column B

<table>
<thead>
<tr>
<th>Break up of Price (in Indian Rupees)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ex-Factory Price</td>
</tr>
<tr>
<td>Sales Tax/Service Tax, as applicable</td>
</tr>
<tr>
<td>Packing and forwarding charges in detail</td>
</tr>
<tr>
<td>Freight to Destination at site</td>
</tr>
<tr>
<td>WCT/Other charges (if any)</td>
</tr>
<tr>
<td>Total free delivery price</td>
</tr>
<tr>
<td>A</td>
</tr>
</tbody>
</table>

1. It is hereby confirmed that we have understood the terms and conditions of the tender and have thoroughly examined specifications and are thoroughly aware of the nature of goods required and our offer is to supply goods strictly in accordance with the requirement and terms and conditions of the tender. We agree to abide by the terms and conditions of the tender if the contract is awarded to us.

2. We hereby offer to supply the goods detailed above or such portion thereof as you specify in the purchase order at the price quoted and agree to hold this offer open for acceptance for a period of 180 days from the date of opening of bid.

3. Bid security for an amount equal to Rs. ....................../- is enclosed in the form of Bank Draft/Pay Order/ Bank Guarantee.

(Signature and seal of Manufacturer/Bidder)

Dated ________________ 2013